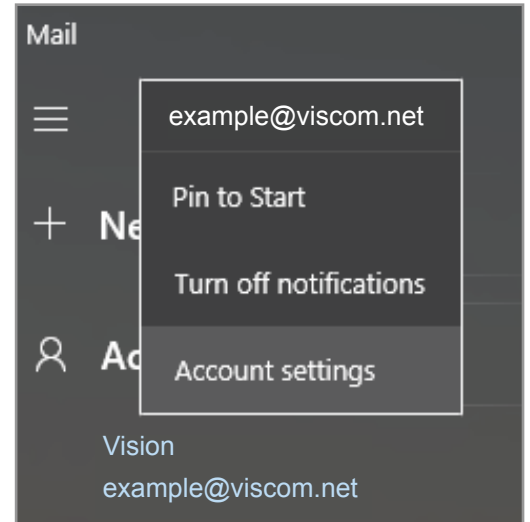
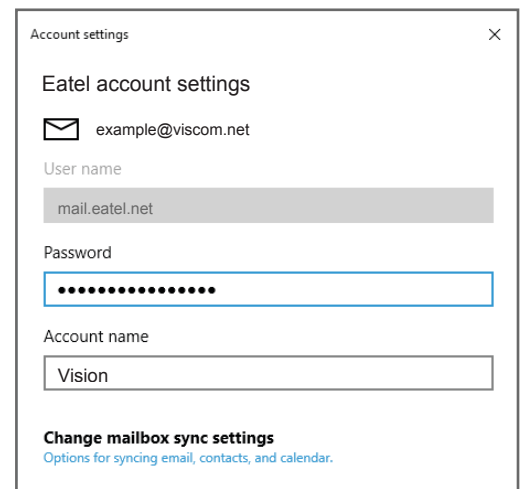


step 1 Under ACCOUNTS, right click on your email account and select [ACCOUNT SETTINGS](#).



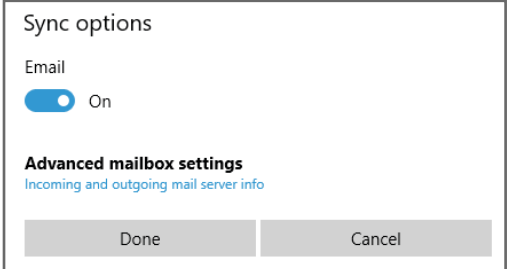
step 2 Once you are on the ACCOUNT SETTINGS PAGE, verify the following settings for accuracy:  
USERNAME: your [full email address](#) should be here  
If your full email address is not already listed as your username, you may need to re-setup your email using your full email address.

At the bottom of the screen,  
[SELECT](#) Change mailbox sync settings.



step 3

On the SYNC OPTIONS screen, scroll to the bottom and select [ADVANCED MAILBOX SETTINGS](#).



Sync options

Email  
 On

**Advanced mailbox settings**  
[Incoming and outgoing mail server info](#)

Done Cancel

step 4

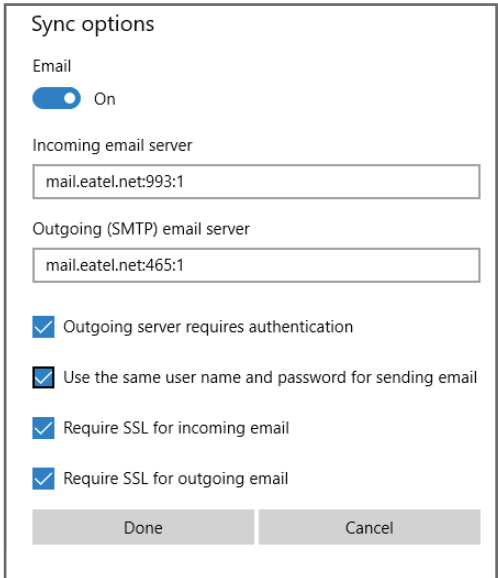
Scroll to the bottom and verify the following settings for accuracy:

INCOMING EMAIL SERVER: [mail.eatel:993:1](#)

OUTGOING (SMTP) EMAIL SERVER: [mail.eatel:465:1](#)

Verify the following settings are **CHECKED**:

- OUTGOING SERVER REQUIRES AUTHENTICATION
- USE THE SAME USER NAME AND PASSWORD FOR SENDING EMAIL
- REQUIRE SSL FOR INCOMING EMAIL
- REQUIRE SSL FOR OUTGOING EMAIL



Sync options

Email  
 On

Incoming email server  
mail.eatel.net:993:1

Outgoing (SMTP) email server  
mail.eatel.net:465:1

Outgoing server requires authentication

Use the same user name and password for sending email

Require SSL for incoming email

Require SSL for outgoing email

Done Cancel

step 5

After you have verified all of the information is correct, you can click [DONE](#) to save these settings.