



**VISION COMMUNICATIONS, L.L.C.
ELECTRONIC STATEMENT DISCLOSURE AND CONSENT**

This Electronic Statement Disclosure and Consent ("Consent") is between you and Vision Communications, L.L.C. (together with any subsidiaries or affiliates providing your service. "Vision," "We" or "Us" and contains information about how we will deliver your billing statement and applicable notices after you enroll in the eServices Electronic Bill Payment and Presentment Program ("eServices").

- 1. Consent to Receive Electronic Statements.** By providing your eMail address and checking "no" to the question "Would you like to receive a paper statement?" on the eServices initial registration page, you consent to receive your Vision billing statement and other notices, statements, and disclosures routinely sent with your billing statement electronically ("Electronic Statements"). If you consent to receive Electronic Statements, you will no longer receive paper copies of your billing statement and other notices, statements and disclosures routinely sent with your billing statement.
- 2. Receiving Electronic Statements.** If you consent to receive Electronic Statements, we will send you an eMail notifying you that your billing statement or notice is ready for viewing via eServices.
- 3. Right to Continue Receiving Paper Statements.** You are not required to enroll in eServices or to consent to receive Electronic Statements. You have the right to continue to receive paper statements. If you want to continue to receive paper statements, you should check "yes" to the question "Would you like to receive a paper statement?" on the eServices initial registration page.
- 4. Withdrawal of Consent to Receive Electronic Statements.** You may withdraw your consent to receive Electronic Statements at any time by contacting us at 800-256-5665 or changing your selection by clicking on the "User Info" link under Account Information. If you withdraw your consent, you will no longer receive Electronic Statements and we will begin sending you paper statements via U.S. Mail. It may take one billing cycle for this change to take effect.
- 5. Updating Your Information.** You are responsible for providing us with an accurate and complete eMail address and other contact information, including but not limited to your mailing address and telephone number. You can update your eMail address and other contact information by logging on to your eServices account and clicking on the "User Info" link under Account Information or by calling our Customer Service Department at 800-256-5665. If we send your eMail notification and it is returned to us as undeliverable, your statement will be sent to you in paper form via U.S. Mail, you will be un-enrolled from eServices and you will no longer receive Electronic Statements.
- 6. Access Requirements.** To access Electronic Statements via eServices you will need computer access to the Internet using a web browser. The eServices program is accessible through most PC or Macintosh based web browser products such as Internet Explorer, Firefox or Safari. Adobe Acrobat Reader may be required to access supporting documents. You must also have a valid eMail address to be able to receive an eMail notification that your Electronic Statement is available for viewing. A valid eMail address is one that has been on file with us for at least 30 days. Vision will notify you of any changes to hardware or software requirements necessary to receive Electronic Statements.
- 7. How to Request Paper Copies .** Upon your request we will provide you with a paper copy of any billing statement or other notice, statement or disclosure that we provide you electronically. To request a paper copy of any Electronic Statement, contact our Customer Service Department at 800-256-5665. We reserve the right to charge a fee, with notice, if you request to receive both an electronic and a paper statement.
- 8. Agreement and Electronic Statement in Writing.** This Consent and any Electronic Statements we provide to you electronically will be considered "in writing." You should download, save, store or print a copy of this Consent, your Electronic Statements and other important information for your records.

IMPORTANT: BY CHECKING "NO" TO THE QUESTION, "WOULD YOU LIKE TO RECEIVE A PAPER STATEMENT?", YOU HEREBY ACKNOWLEDGE YOU HAVE READ AND AGREE TO BE BOUND BY THE TERMS OF THIS CONSENT AND TO RECEIVE ELECTRONIC STATEMENTS IN LIEU OF RECEIVING PAPER STATEMENTS.